

Chelsea Hotel Emergency Procedure Overview

- We have a two tone fire alarm system with a voice annunciation system that can communicate with the entire building or select floors.
- The hotel is equipped with smoke detectors and heat detectors inside the rooms and in the guest hallways.
- Public areas are equipped with a sprinkler system.
- Security is employed by the hotel and they are onsite 24 hours a day.
- Our Security team is fully trained on First Aid, CPR and AED.
- We have a “299” emergency button on the phones inside the room. This act’s as our internal 911 system.
- There are “in case of fire” signages on the back of guest room doors and beside each stairwell exit door.
- We conduct emergency training with every department in the hotel.
- Every guestroom floor is equipped with 6 fire hoses and fire extinguishers.
- Several hospitals are located within a 5 minute walking distance from the hotel.
- Our main evacuation point is the Yonge/Walton street circle and College park is our back up evacuation point, which is available 24 hours a day.